

# Student Satisfaction Survey Analysis

## Session 2021-2022

The feedback from the students guides how to improve the teaching learning process as well as communicate their views and suggestions regarding various parameters related to college and teachers, such as regularity of teachers, coverage of syllabus, use of teaching aids, co-curriculum activities, problem solving mechanism, financial incentives etc. The feedback obtained from 175 students in the year 2021-2022 is analyzed with the help of various tool and techniques. SSS is prepared in a questionnaire form consists of 14 questions into three section and covering almost all the activities of academic and allied activities of the institute. Five-point scale was used to collecting responses of the students as 4 stands for Strongly agree, 3 stands for Agree, 2 stands for Satisfactory, 1 stand for Disagree and 0 stands for Strongly disagree, the rating provided to various parameters is based on their mean scores and categorized as:

- |                    |                  |
|--------------------|------------------|
| 1. Very good:      | (3 < M.S. < 4)   |
| 2. Good:           | (2 < M.S. < 3)   |
| 3. Satisfactory:   | (1.5 < M.S. < 2) |
| 4. Unsatisfactory: | (M.S. < 1.5)     |

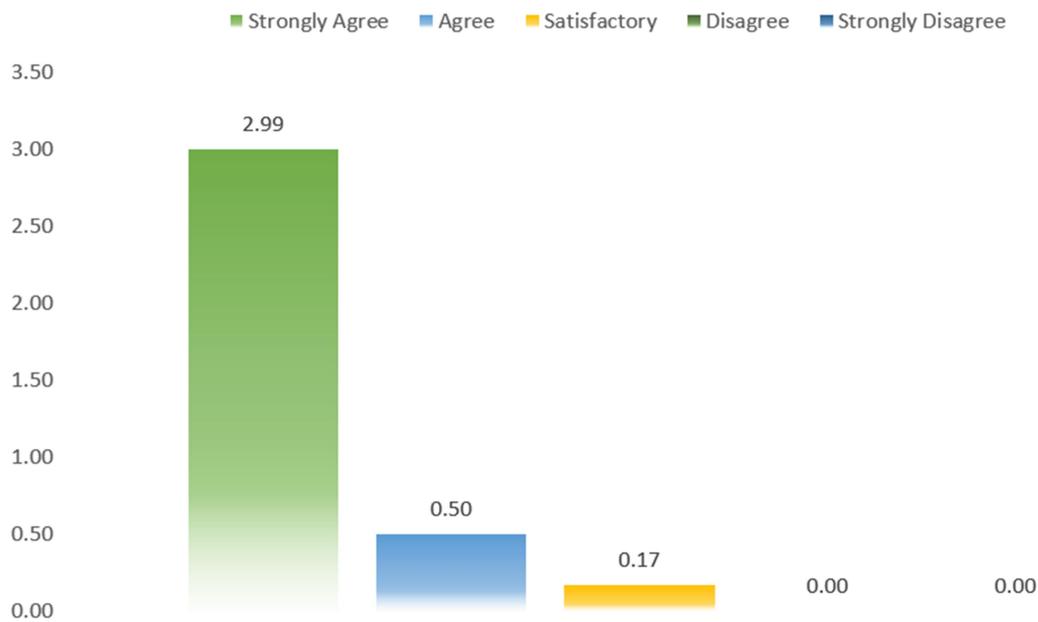
We classified the feedback form into three sections as:

1. Teaching- learning process
2. Course outcome
3. Evaluation process

The teacher provides guidance counseling in academic and non-academic matters in outside the class.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	131	74.86%	74.86%	2.99
Agree	29	16.57%	91.43%	0.50
Satisfactory	15	8.57%	100.00%	0.17
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.6629

### MEAN SCORE

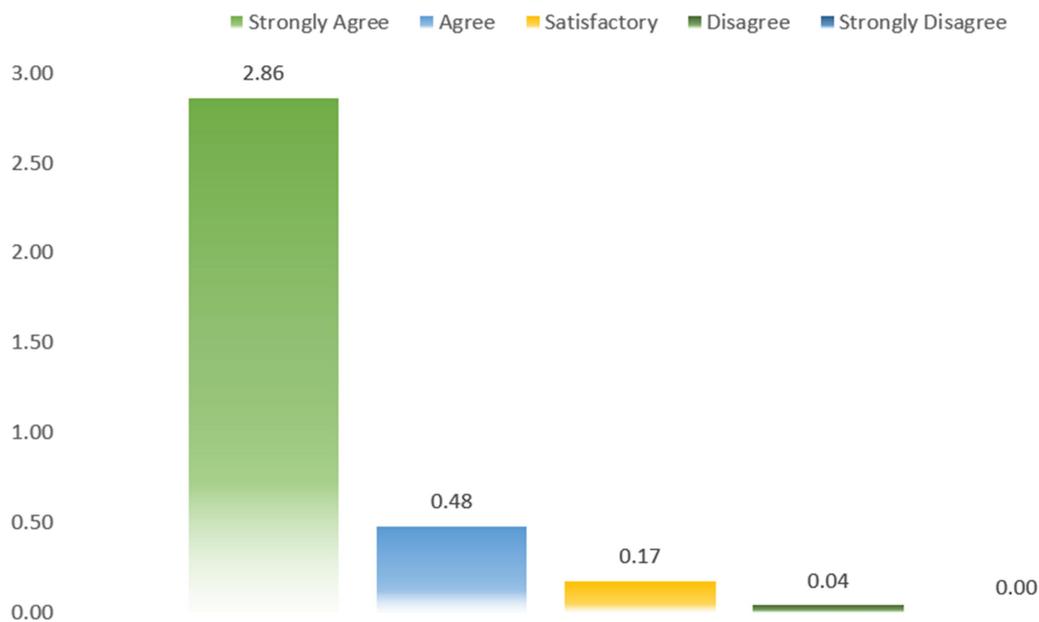


Mean score of the given data is around **3.66** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher encourages participation and discussion in class (Teacher-Student, Student-Student).**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	125	71.43%	71.43%	2.86
Agree	28	16.00%	87.43%	0.48
Satisfactory	15	8.57%	96.00%	0.17
Disagree	7	4.00%	100.00%	0.04
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.5486

**MEAN SCORE**

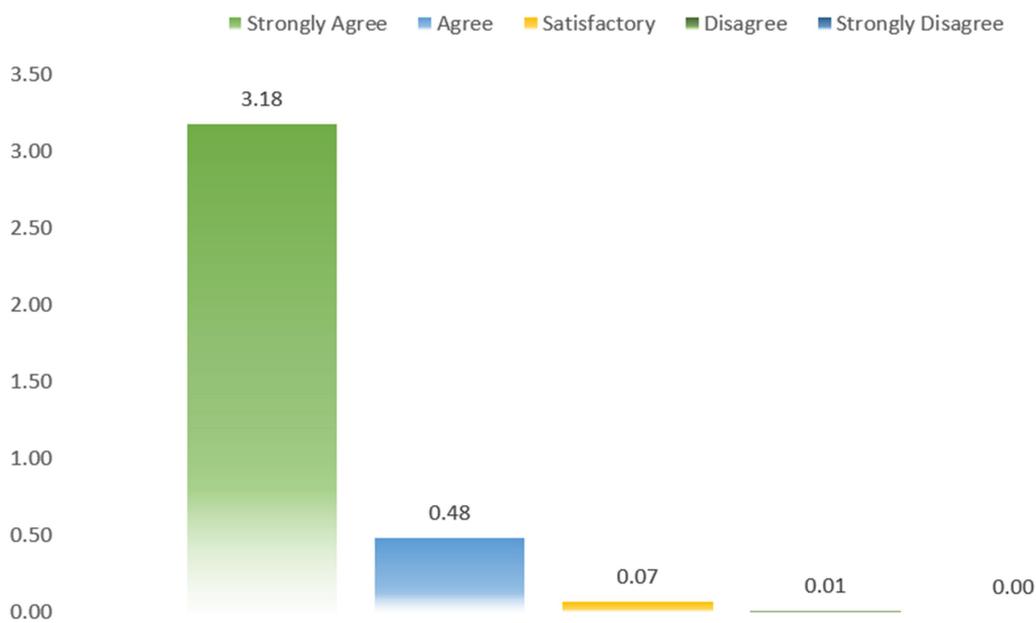


Mean score of the given data is around **3.54** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher uses modern teaching aids gadgets, handouts, suggestion of references, ppts, web resources, etc.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	139	79.43%	79.43%	3.18
Agree	28	16.00%	95.43%	0.48
Satisfactory	6	3.43%	98.86%	0.07
Disagree	2	1.14%	100.00%	0.01
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.7371

### MEAN SCORE

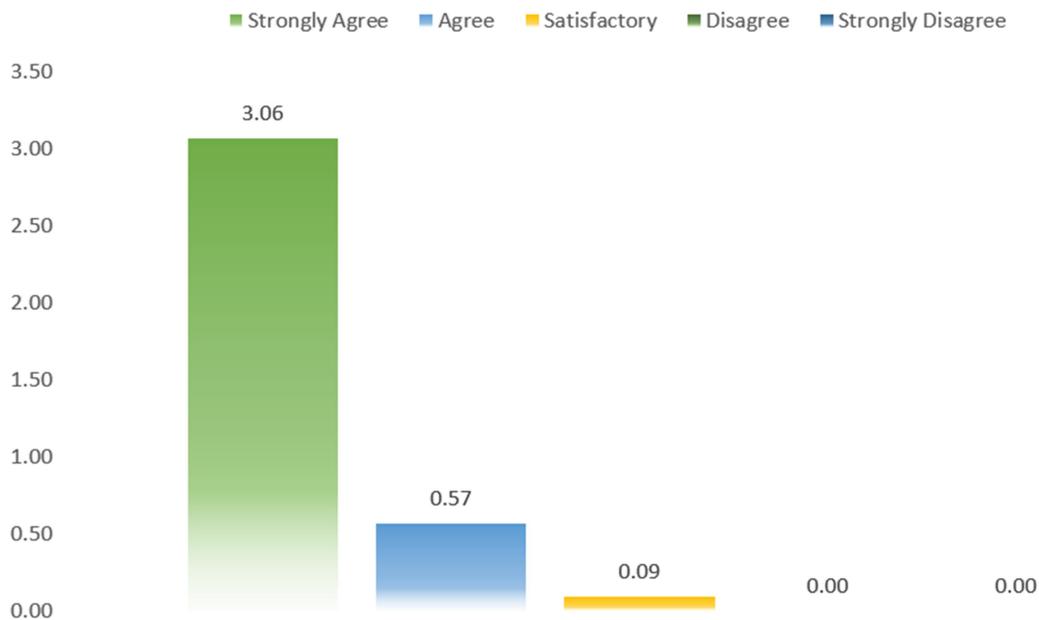


Mean score of the given data is around **3.73** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher pays attention to academically weaker students as well.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	134	76.57%	76.57%	3.06
Agree	33	18.86%	95.43%	0.57
Satisfactory	8	4.57%	100.00%	0.09
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.7200

**MEAN SCORE**

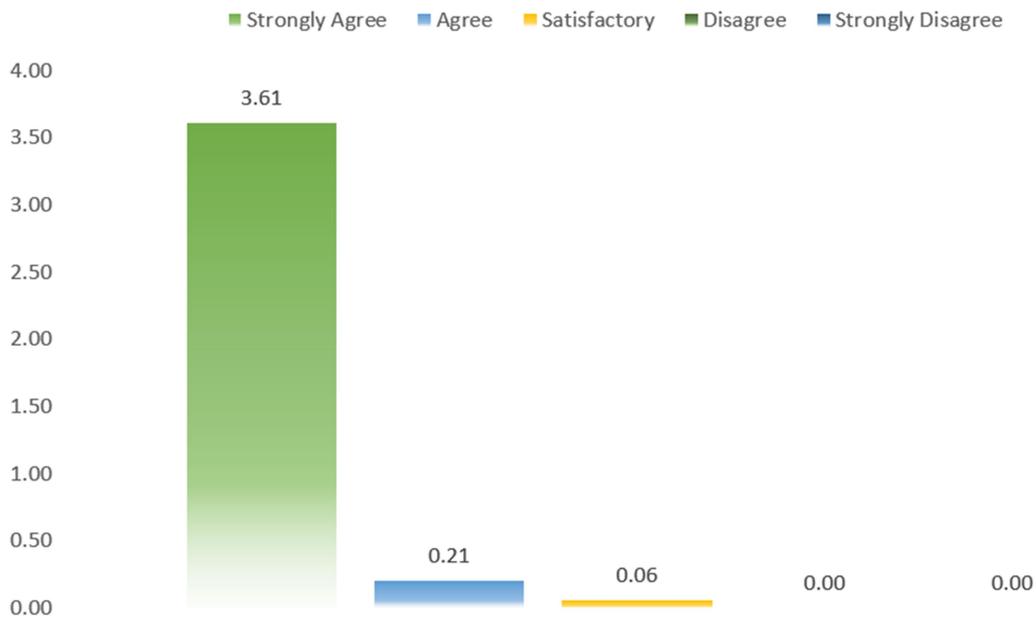


Mean score of the given data is **3.72** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher is regular and punctual in class.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	158	90.29%	90.29%	3.61
Agree	12	6.86%	97.14%	0.21
Satisfactory	5	2.86%	100.00%	0.06
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.8743

**MEAN SCORE**

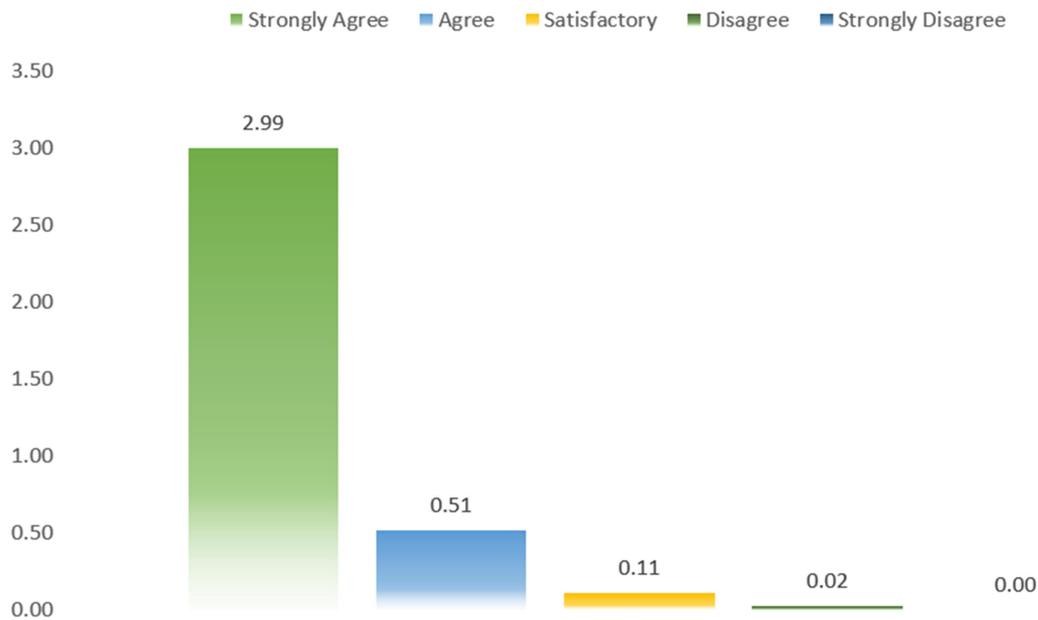


Mean score of the given data is around **3.87** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

The teacher invites opinion and questions on subject matter from students.

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	131	74.86%	74.86%	2.99
Agree	30	17.14%	92.00%	0.51
Satisfactory	10	5.71%	97.71%	0.11
Disagree	4	2.29%	100.00%	0.02
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.6457

### MEAN SCORE

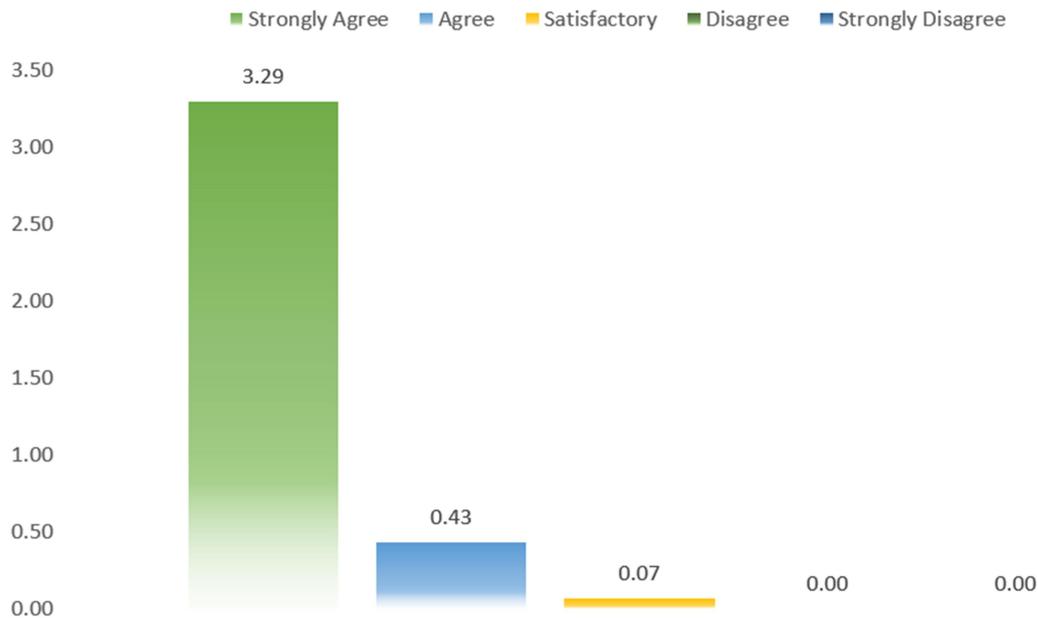


Mean score of the given data is around **3.64** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher inspires students for ethical conduct.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	144	82.29%	82.29%	3.29
Agree	25	14.29%	96.57%	0.43
Satisfactory	6	3.43%	100.00%	0.07
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.7886

**MEAN SCORE**

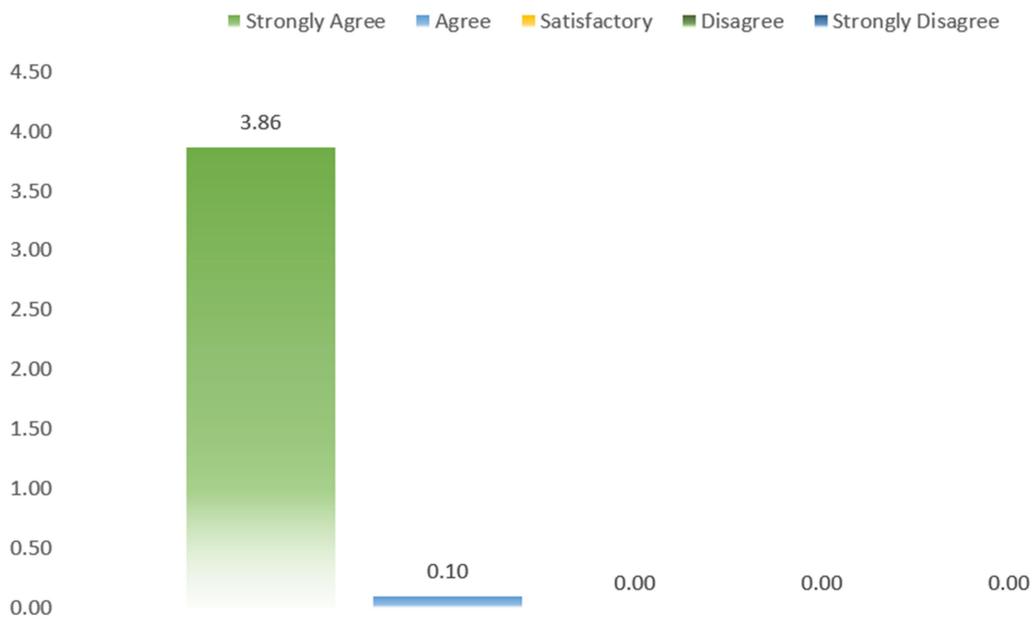


Mean score of the given data is around **3.78** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher does not discriminate students on the basis of caste, class and gender.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	169	96.57%	96.57%	3.86
Agree	6	3.43%	100.00%	0.10
Satisfactory	0	0.00%	100.00%	0.00
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.9657

### MEAN SCORE



Mean score of the given data is around **3.96** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

# I.

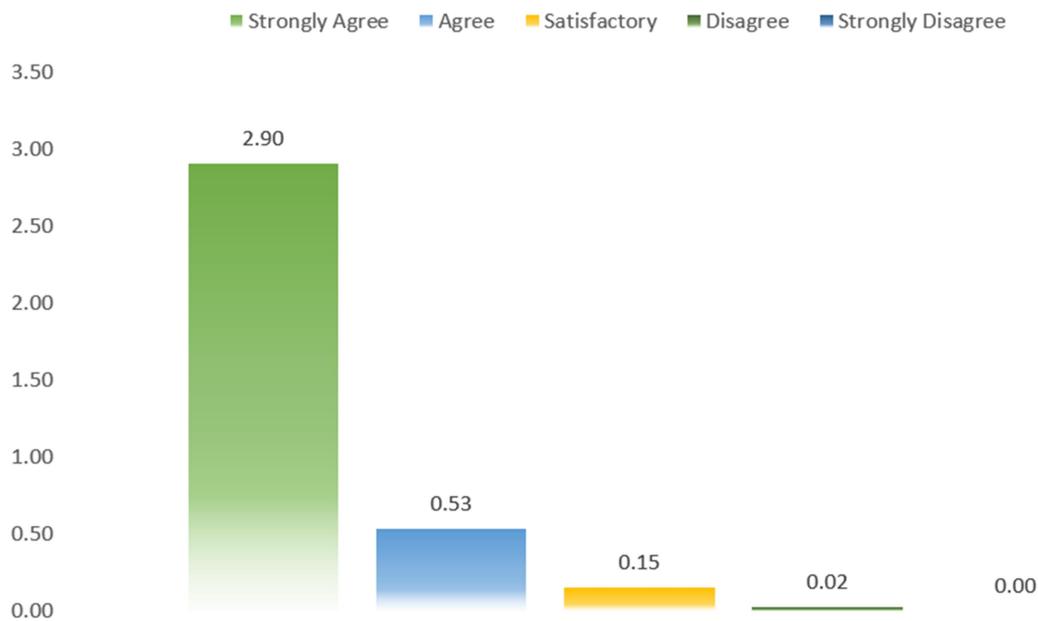
## Findings:

From the above evaluation, the silver lining is the fact that the minimum mean score for the Teaching-learning process is between 3 and 4. It indicates that students are highly satisfied with the performance of teachers on all parameters and following the footprints of Maharshi Dayanand Saraswati, the college does not discriminate against the students based on *caste, class, and gender* which is why approximately 80.78% of students Strongly Agreed, 13.64% of students Agreed and 5.3% of students are Satisfied.

**The teacher links the subject to real life experiences and creates interest in the subject.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	127	72.57%	72.57%	2.90
Agree	31	17.71%	90.29%	0.53
Satisfactory	13	7.43%	97.71%	0.15
Disagree	4	2.29%	100.00%	0.02
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.6057

**MEAN SCORE**

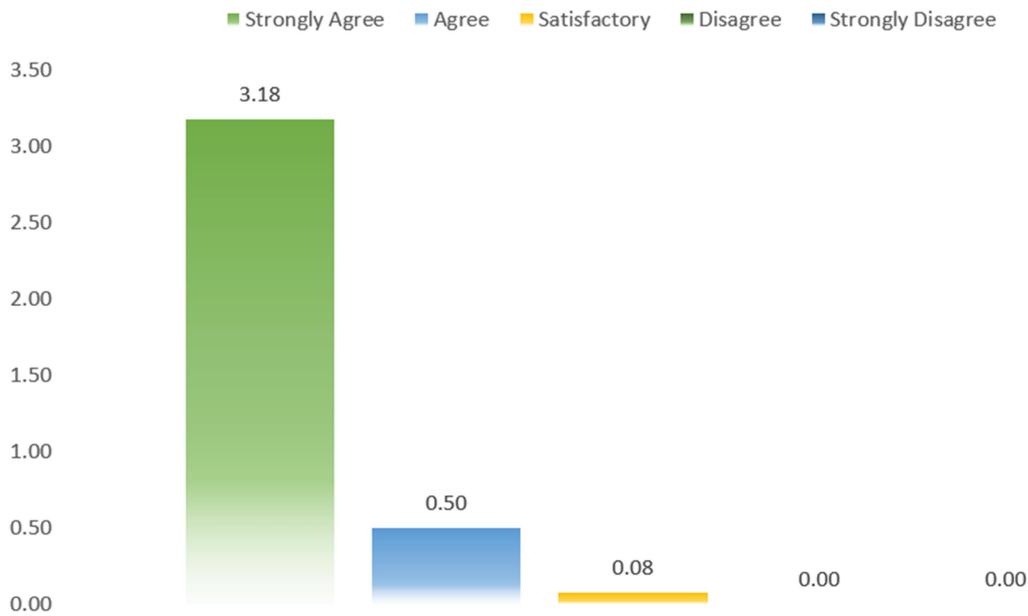


Mean score of the given data is around **3.60** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher covers the entire syllabus in time.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	139	79.43%	79.43%	3.18
Agree	29	16.57%	96.00%	0.50
Satisfactory	7	4.00%	100.00%	0.08
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.7543

**MEAN SCORE**

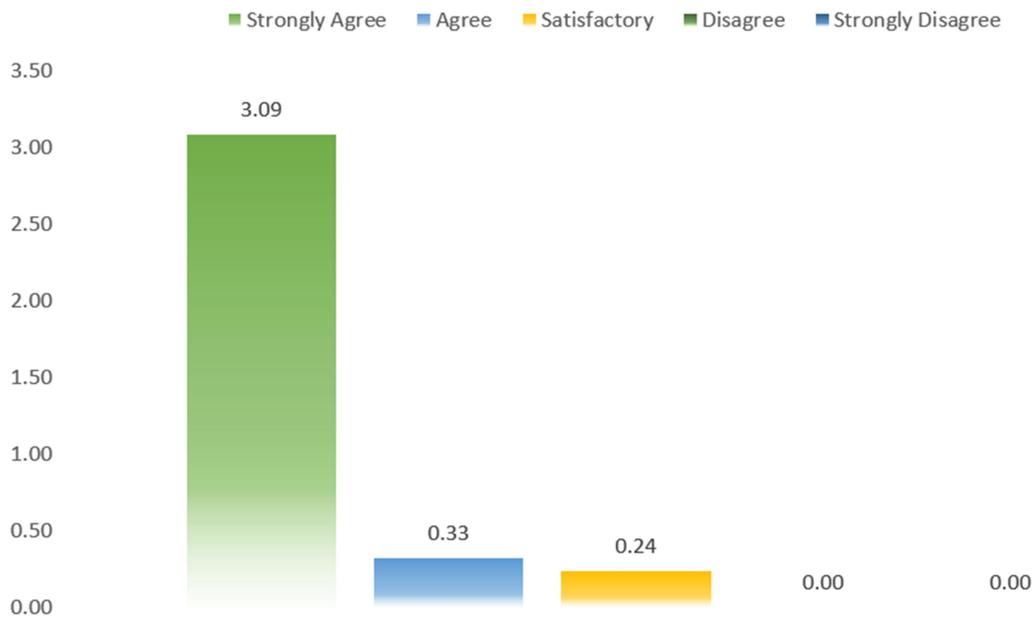


Mean score of the given data is around **3.75** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher explains the topics efficiently.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	135	77.14%	77.14%	3.09
Agree	19	10.86%	88.00%	0.33
Satisfactory	21	12.00%	100.00%	0.24
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.6514

**MEAN SCORE**



Mean score of the given data is around **3.65** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

## II.

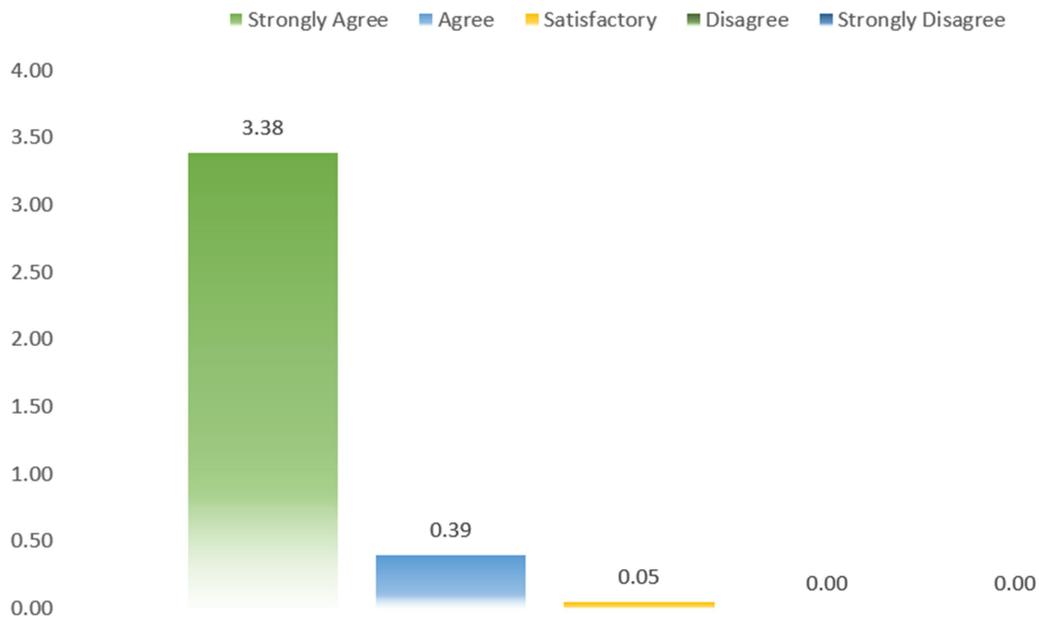
### Findings:

The minimum mean score of Course Content is **3.60**. This shows that our staff delivers its curricular activities to the utmost satisfaction of the students.

**Periodical assessments are conducted as per schedule.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	148	84.57%	84.57%	3.38
Agree	23	13.14%	97.71%	0.39
Satisfactory	4	2.29%	100.00%	0.05
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.8229

**MEAN SCORE**

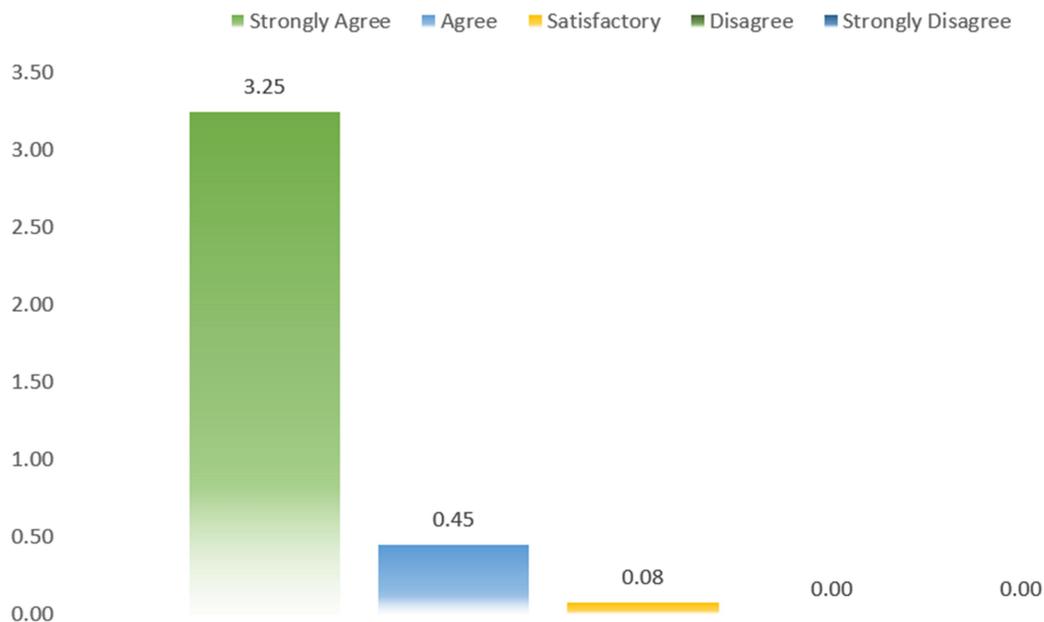


Mean score of the given data is around **3.82** which come into the range of  $3 < M.S. < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**The teacher uses non-traditional methods of evaluation like quiz, seminars, assignments, classroom presentations participation (or any other method).**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	142	81.14%	81.14%	3.25
Agree	26	14.86%	96.00%	0.45
Satisfactory	7	4.00%	100.00%	0.08
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.7714

### MEAN SCORE

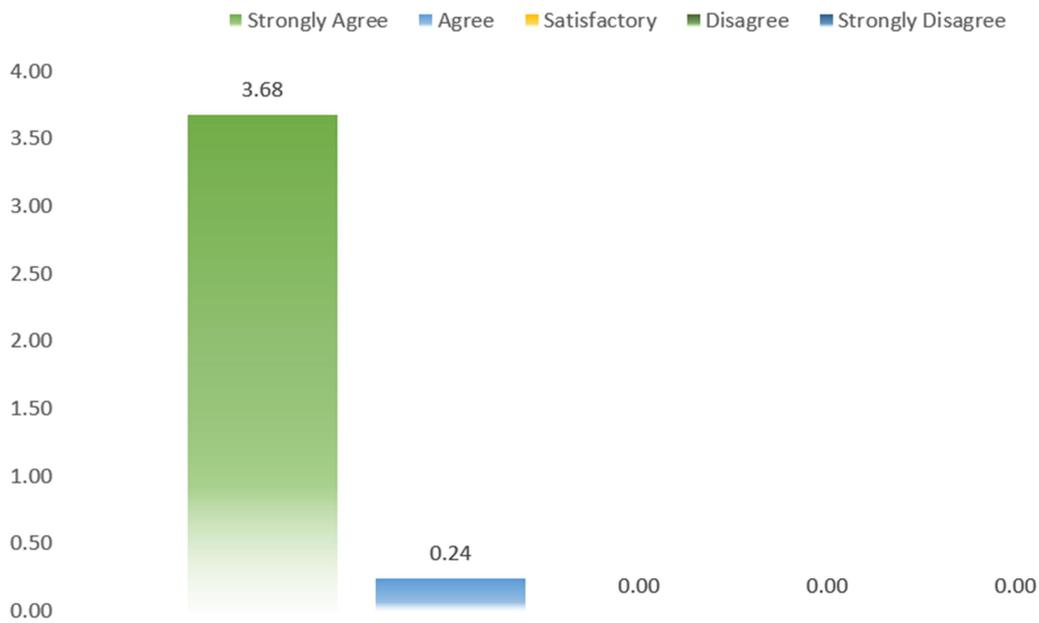


Mean score of the given data is around **3.77** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**Teacher does not discriminate in internal assessment.**

Options	Frequency	Percent	Cumulative Percent	Mean Score
Strongly Agree	161	92.00%	92.00%	3.68
Agree	14	8.00%	100.00%	0.24
Satisfactory	0	0.00%	100.00%	0.00
Disagree	0	0.00%	100.00%	0.00
Strongly Disagree	0	0.00%	100.00%	0.00
Total	175	100.00%		3.9200

**MEAN SCORE**

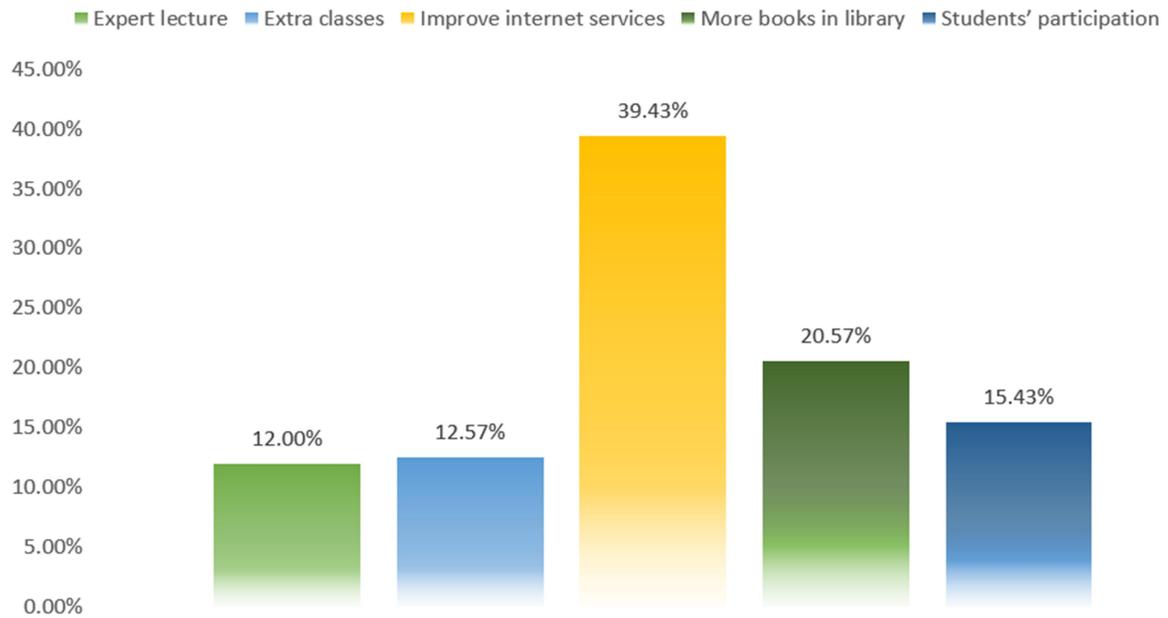


Mean score of the given data is **3.92** which come into the range of  $3 < \text{M.S.} < 4$ . So, Student Satisfaction Survey Analysis Session 2021-2022 is **very good**.

**For better academic performance, do you think you need**

Options	Frequency	Percent	Cumulative Percent
Expert lecture	21	12.00%	12.00%
Extra classes	22	12.57%	24.57%
Improve internet services	69	39.43%	64.00%
More books in library	36	20.57%	84.57%
Students' participation	27	15.43%	100.00%
Total	175	100.00%	

**PERCENTAGE**



# III.

## Findings:

The best part of this survey is that there is **no discrimination** of any sort by the teachers that's why all the students in the feedback form were convinced. The minimum mean score for Evaluation Process is **3.77**. This shows that our staff came up to the expectations of the students.